



DEPARTMENT OF JUSTICE

OMB Number 1110-0078

Agency Information Collection Activities; Proposed eCollection eComments Requested;

Title - Voice of Customer Survey

AGENCY: Federal Bureau of Investigation, Office of Private Sector, Department of Justice.

ACTION: 30-day notice.

SUMMARY: The Federal Bureau of Investigation, Office of Private Sector, Department of Justice (DOJ), will be submitting the following information collection request to the Office of Management and Budget (OMB) for review and approval in accordance with the Paperwork Reduction Act of 1995.

DATES: Comments are encouraged and will be accepted for 30 days until [INSERT DATE 30 DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER].

FOR FURTHER INFORMATION CONTACT: If you have comments especially on the estimated public burden or associated response time, suggestions, or need a copy of the proposed information collection instrument with instructions or additional information, please contact: Christopher Johnston, Supervisory Special Agent, Federal Bureau of Investigation, Office of Private Sector, 771-230-6682, cbjohnston@fbi.gov.

SUPPLEMENTARY INFORMATION:

The proposed information collection was previously published in the Federal Register on 2/10/2026, allowing a 60-day comment period. Written comments and suggestions from the public and affected agencies concerning the proposed collection of information are encouraged.

Your comments should address one or more of the following four points:

- Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

- Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
- Enhance the quality, utility, and clarity of the information to be collected; and/or
- Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

Written comments and recommendations for this information collection should be submitted within 30 days of the publication of this notice on the following website www.reginfo.gov/public/do/PRAMain. Find this particular information collection by selecting "Currently under 30-day Review—Open for Public Comments" or by using the search function and entering either the title of the information collection or the OMB Control Number [OMB Number 1110-0078]. This information collection request may be viewed at www.reginfo.gov. Follow the instructions to view Department of Justice, information collections currently under review by OMB.

DOJ seeks PRA authorization for this information collection for three (3) years. OMB authorization for an ICR cannot be for more than three (3) years without renewal. The DOJ notes that information collection requirements submitted to the OMB for existing ICRs receive a month-to-month extension while they undergo review.

Abstract: This survey is intended to measure the effectiveness of the FBI's Office of Private Sector's engagement efforts with the Private Sector and Academia.

Overview of this information collection:

1. Type of Information Collection: Revision and renewal of a previously approved collection.
2. Title of the Form/Collection: Voice of Customer Survey.

3. Agency form number, if any, and the applicable component of the Department of Justice sponsoring the collection: There is no agency form number for this collection. The applicable component within the Department of Justice is the Federal Bureau of Investigation, Office of Private Sector.
4. Affected public who will be asked or required to respond, as well as a brief abstract: Private Sector-for or not for profit institutions, Federal Government. The survey is intended to measure the effectiveness of the FBI's Office of Private Sector's engagement efforts with the Private Sector.
5. Obligation to Respond: Voluntary.
6. Total Estimated Number of Respondents: 900 respondents.
7. Estimated Time per Respondent: 10 minutes.
8. Frequency: Annually.
9. Total Estimated Annual Time Burden: 150 hours.
10. Total Estimated Annual Other Costs Burden: \$0

If additional information is required, contact: Darwin Arceo, Department Clearance Officer, Enterprise Portfolio Management, Justice Management Division, United States Department of Justice, Two Constitution Square, 145 N Street NE, 4W-218 Washington, DC 20530.

Dated: March 30, 2026.

Darwin Arceo,

Department Clearance Officer for PRA,

U.S. Department of Justice.