



DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

[Docket No. FAA-2025-3090]

Agency Information Collection Activities: Requests for Comments; Clearance of a Renewed Approval of Information Collection: Employee Assault Prevention and Response Plan

AGENCY: Federal Aviation Administration (FAA), DOT.

ACTION: Notice and request for comments.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995, FAA invites public comments about our intention to request the Office of Management and Budget (OMB) approval to renew an information collection. The Federal Register Notice with a 60-day comment period soliciting comments on the following collection of information was published on January 29, 2026. The collection involves submission of Employee Assault Prevention and Response Plans (EAPRP), for customer service agents of certificate holders conducting operations. The certificate holders will submit the information to be collected to the FAA for review and acceptance as required by the FAA Reauthorization Act of 2018 and 2024.

DATES: Written comments should be submitted by **[INSERT DATE 30 DAYS AFTER
DATE OF PUBLICATION IN THE FEDERAL REGISTER]**.

ADDRESSES: Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to www.reginfo.gov/public/do/PRAMain. Find this particular information collection by selecting "Currently under 30-day Review - Open for Public Comments" or by using the search function.

FOR FURTHER INFORMATION CONTACT: Nalee D. Romero by e-mail at:

Nalee.Romero@faa.gov; phone: 202-267-4702

SUPPLEMENTARY INFORMATION:

Public Comments Invited: You are asked to comment on any aspect of this information collection, including (a) Whether the proposed collection of information is necessary for FAA's performance; (b) the accuracy of the estimated burden; (c) ways for FAA to enhance the quality, utility and clarity of the information collection; and (d) ways that the burden could be minimized without reducing the quality of the collected information.

OMB Control Number: 2120-0787

Title: Employee Assault Prevention and Response Plan

Form Numbers: There are no forms associated with this collection

Type of Review: Renewal of an information collection

Background: The Federal Register Notice with a 60-day comment period soliciting comments on the following collection of information was published on January 29, 2026, (91 FR 3976).

On October 5, 2018, Congress enacted Public Law 115-254, the FAA Reauthorization Act of 2018 ("the Act"). Section 551 of the Act required air carriers operating under 14 CFR part 121 to submit to the FAA for review and acceptance an Employee Assault Prevention and Response Plan (EAPRP) related to the customer service agents of the air carrier that is developed in consultation with the labor union representing such agents. Section 551(b) of the Act contains the required contents of the EAPRP, including reporting protocols for air carrier customer service agents who have been the victim of a verbal or physical assault.

On May 16, 2024, Congress enacted Public Law 118-63. In the 2024 reauthorization act, section 434, states the requirement for air carriers operating under part 121 to submit a plan pursuant to 2018 reauthorization act, section 551. It then goes on to say, "any air carrier formed after the date of enactment of this Act should develop and implement an Employee Assault Prevention and Response Plan."

Respondents: 9 Part 121 Air Carriers

Frequency: Once for a new submission or revision of plan

Estimated Average Burden per Response: 20 hours for a new plan, 2 hours for a revision

Estimated Total Annual Burden: \$3,868

Issued in Washington, D.C. on March 26, 2026.

Sandra L. Ray,

Aviation Safety Inspector,

AFS-940.

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