



## DEPARTMENT OF JUSTICE

[OMB# 1110-0078]

### **Agency Information Collection Activities; Proposed eCollection eComments Requested; Revision and Renewal of a Previously Approved Collection; Voice of Customer Survey**

**AGENCY:** Federal Bureau of Investigation, Office of Private Sector, Department of Justice.

**ACTION:** 60-day notice.

**SUMMARY:** The Department of Justice, Federal Bureau of Investigation, Office of Private Sector will be submitting the following information collection request renewal to the Office of Management and Budget (OMB) for review and approval in accordance with the Paperwork Reduction Act of 1995.

**DATES:** Comments are encouraged and will be accepted for 60 days until [INSERT DATE 60 DAYS AFTER DATE OF PUBLICATION IN THE *FEDERAL REGISTER*].

#### **FOR FURTHER INFORMATION CONTACT:**

If you have additional comments especially on the estimated public burden or associated response time, suggestions, or need a copy of the proposed information collection instrument with instructions or additional information, please contact Christopher Johnston, Supervisory Special Agent, Federal Bureau of Investigation, Office of Private Sector, 935 Pennsylvania Ave., NW, Washington, DC 20535, [cbjohnston@fbi.gov](mailto:cbjohnston@fbi.gov).

**SUPPLEMENTARY INFORMATION:** Written comments and suggestions from the public and affected agencies concerning the proposed collection of information are encouraged. Your comments should address one or more of the following four points:

- Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the Office of Private Sector, including whether the information will have practical utility;

- Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
- Evaluate whether and if so how the quality, utility, and clarity of the information to be collected can be enhanced; and
- Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

Abstract: This survey is intended to measure the effectiveness of the FBI's Office of Private Sector's engagement efforts with the Private Sector.

Overview of this information collection:

1. Type of Information Collection: Revision and renewal of a previously approved collection.
2. The Title of the Form/Collection: Voice of Customer Survey
3. The agency form number, if any, and the applicable component of the Department sponsoring the collection: There is no agency form number for this collection. The applicable component within the Department of Justice is the Federal Bureau of Investigation, Office of Private Sector.
4. Affected public who will be asked or required to respond, as well as the obligation to respond: Affected Public: Private Sector-for or not for profit institutions, Federal Government. The obligation to respond is: voluntary.
5. An estimate of the total number of respondents and the amount of time estimated for an average respondent to respond: The estimated number of respondents for this survey is 900. The time per response is 10 minutes to complete the survey.

6. An estimate of the total annual burden (in hours) associated with the collection: The total annual burden hours for this collection is 150 hours (900 x 10min/60 = 150)
7. An estimate of the total annual cost burden associated with the collection, if applicable: There is no estimated cost burden in United States Dollars for this collection.

Total Burden Hours

Activity	Number of Respondents	Frequency	Total Annual Responses	Time Per Response	Total Annual Burden (Hours)
Survey (Private Sector-for or nonprofit institutions, Federal Government)	900	1/annually	900	10min	150 hrs.

If additional information is required contact: Darwin Arceo, Department Clearance Officer, United States Department of Justice, Justice Management Division, Enterprise Portfolio Management, Two Constitution Square, 145 N Street, NE, 4W-218, Washington, DC.

Dated: February 6, 2026.

**Darwin Arceo,**

*Department Clearance Officer for PRA,*

*U.S. Department of Justice.*

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