



## DEPARTMENT OF THE TREASURY

### Internal Revenue Service

#### Open Meeting of the Taxpayer Advocacy Panel's Toll-Free Phone Lines Project Committee

**AGENCY:** Internal Revenue Service (IRS), Treasury.

**ACTION:** Notice of meeting.

**SUMMARY:** An open meeting of the Taxpayer Advocacy Panel's Toll-Free Phone Lines Project Committee will be conducted. The Taxpayer Advocacy Panel is soliciting public comments, ideas, and suggestions to improve customer service at the Internal Revenue Service. This meeting will be held as a virtual video conference via the Microsoft Teams platform.

**DATES:** The meeting will be held on Tuesday, August 12, 2025, at 3:00 p.m. Eastern Time.

**FOR FURTHER INFORMATION CONTACT:** Rosalind Matherne at 1-888-912-1227, 202-317-4115, or by email at [taxpayer.advocacy.panel@irs.gov](mailto:taxpayer.advocacy.panel@irs.gov).

**SUPPLEMENTARY INFORMATION:** Notice is hereby given pursuant to Section 10(a)(2) of the Federal Advisory Committee Act, 5 U.S.C. App. (1988), that an open meeting of the Taxpayer Advocacy Panel Toll-Free Phone Lines Project Committee will be held on Tuesday, August 12, 2025, at 3:00 p.m. Eastern Time.

The public is invited to attend the meeting virtually, or by phone, and may provide oral comments or submit written statements for consideration. Due to meeting structure and time limitations, advance registration is required to attend or make public comments during the meeting. To register and receive meeting access information, please contact Rosalind Matherne at the contact information above no later than Thursday, August 7, 2025.

Meeting materials, including the agenda and any handouts, will be made available prior to the meeting at [www.improveirs.org](http://www.improveirs.org).

The agenda will include a committee discussion of new and continuing issues and other activities related to the new TAP year.

Dated: July 1, 2025.

**John A. Lipold,**

*Designated Federal Official,*

*Taxpayer Advocacy Panel.*

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