



## DEPARTMENT OF JUSTICE

[OMB Number: 1121-NEW]

### Agency Information Collection Activities; Proposed eCollection eComments

#### Requested; Generic Collection

**AGENCY:** Office of Justice Programs, Department of Justice.

**ACTION:** 60-day notice.

**SUMMARY:** The Department of Justice, Office of Justice Programs, is submitting the following OJP Satisfaction surveys information collection with questionnaires requesting the Office of Management and Budget (OMB) to review and approve in accordance with the Paperwork Reduction Act of 1995.

**DATES:** The Department of Justice encourages public comment and will accept input until [INSERT DATE 60 DAYS AFTER PUBLICATION IN THE FEDERAL REGISTER]

**FOR FURTHER INFORMATION CONTACT:** If you have additional comments especially on the estimated public burden or associated response time, suggestions, or need a copy of the proposed information collection instrument with instructions or additional information, please contact Rosa Bancarotta, Customer Success Manager at Verint/ForeSee, [rosa.bancarotta@verint.com](mailto:rosa.bancarotta@verint.com) 617-755-8361

**SUPPLEMENTARY INFORMATION:** Written comments and suggestions from the public and affected agencies concerning the proposed collection of information are encouraged. Your comments should address one or more of the following four points:

- Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the Office of Justice Programs, including whether the information will have practical utility;
- Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
- Evaluate whether and if so how the quality, utility, and clarity of the information to be collected can be enhanced; and
- Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.
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**OVERVIEW OF THIS INFORMATION COLLECTION:**

1. Type of Information Collection: New Collection.

The purpose of the OJP Generic satisfaction survey is to solicit the opinions from respondents who have visited OJP website pages.

2. The Title of the Form/Collection: OJP Generic website Feedback satisfaction surveys
3. The agency form number: There is no form number associated with this information collection.
4. Affected public who will be asked or required to respond, as well as a brief abstract: The respondents to the survey will be public visitors of the websites.

5. An estimate of the total number of respondents and the amount of time estimated for an average respondent to respond:

Total estimated number of respondents: 8,389 with an estimated average participation time of 88.2 minutes

Name: \_\_OJP Satisfaction Survey Consisting of the following:

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<u>Module</u>	<u>Avg. Yearly Hours Spent Per Respondent</u>	<u>FY 2021 Number of Respondents</u>	<u>Hourly Burden</u>
<a href="#">List all surveys here</a>			
BJA Desktop	2.5 min	235	9.8
DOJ OVC Desktop Browse	3.5 min	300	17.5
OJJDP Desktop	3.3 min	175	9.62
SMART Desktop	2.5 min	50	2.08
DOJ OVC Email Newsletter	3.0 min	150	7.5
OJJDP Email Newsletter	3.3 min	149	8.19
SMART Mobile	2.5 min	25	1.04
BJS Mobile Browse	3.5 min	40	2.3
DOJ OVC Mobile Browse	3.5 min	145	8.5
OJJDP Mobile	3.5 min	40	2.33
BJS V2 (Desktop)	3.5 min	300	17.5
NIJ Desktop v3	3.5 min	565	32.96
OJP Desktop	3.3 min	760	41.80
Crime Solutions Desktop Browse	3.5 min	110	6.4
NIJ Mobile Browse	3.5 min	200	11.67
OJP Mobile	3.3 min	230	12.65
BJA Mobile	2.5 min	110	4.5
OJP Crime Solution Email	3.5 min	250	14.58
OJP BJS.ojp.gov Rate This Page Feedback Survey	1.5 min	200	5.0
OJP NamUs Rate This Page Feedback Survey	1.5 min	240	6.0
OJP OJP Rate This Page	1.5 min	1,190	29.75
OJP SMART Rate This Page	1.5 min	50	1.25
OJP Crime Solutions Rate This Page Feedback	1.5 min	90	2.25
OJP NationalGangCenter Rate This Page	1.5 min	40	1.0

OJP OJPNet Rate This Page	1.5 min	10	0.25
OJP VehicleHistory BJA Rate This Page	1.5 min	480	12.0
OJP JGII Team Site (Rate This Page)	1.5 min	10	0.25
OJP NIJ Rate This Page	1.5 min	740	18.5
OJP Operational Lady Justice Rate This Page	1.5 min	25	0.62
OJP BJA Website Feedback Survey	1.5 min	350	8.75
OJP JusticeGrants Rate This Page	1.5 min	150	3.75
OJP OJJDP Rate This Page	1.5 min	170	4.25
OJP OVC Rate This Page	1.5 min	120	3.0
OJP NSOPW Rate This Page	1.5 min	90	2.25
Verint OJP Just Grants	2.5 min	1,500	62.5
NCJRC Rate this page	2 min	50	1.6
Ashanti Rate this page	2 min	50	1.6
<b>Totals</b>	<b>88.2</b>	<b>8,389</b>	<b>387.7</b>

6. *An estimate of the total public burden (in hours) associated with the collection:*

The estimated total burden hours associated with this collection is 387.8 hours

7. *An estimate of the total annual cost burden associated with the collection, if applicable: \$0.*

If additional information is required contact: If additional information is required contact: Darwin Arceo, Department Clearance Officer, United States Department of Justice, Justice Management Division, Policy and Planning Staff, Two Constitution Square, 145 N Street, NE, 4W-218, Washington, DC.

Dated: May 9, 2024.

**Darwin Arceo,**  
*Department Clearance Officer for PRA,*  
*U.S. Department of Justice.*

Billing Code: 4410-18

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