



## DEPARTMENT OF HOMELAND SECURITY

### Agency Information Collection Activities: Telecommunications Service Priority System

**AGENCY:** Cybersecurity and Infrastructure Security Agency, Department of Homeland Security.

**ACTION:** 30-day notice and request for comments; Reinstatement, 1670–0005.

**SUMMARY:** The Cybersecurity and Infrastructure Security Agency, (CISA), Department of Homeland Security (DHS) invites the general public and other federal agencies the opportunity to comment on approved information collection request (ICR) OMB 1670–0005, Telecommunications Service Priority (TSP) System. CISA is soliciting comments for the approved information collection request.

**DATES:** Comments are encouraged and will be accepted until **[INSERT DATE 30 DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER]**.

**ADDRESSES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting "Currently under 30-day Review - Open for Public Comments" or by using the search function.

The Office of Management and Budget is particularly interested in comments which:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;

3. Enhance the quality, utility, and clarity of the information to be collected; and
4. Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

**FOR FURTHER INFORMATION CONTACT:** Deborah Bea, 703-217-4118, [tsp@cisa.dhs.gov](mailto:tsp@cisa.dhs.gov).

**SUPPLEMENTARY INFORMATION:** Telecommunications Service Priority (TSP) is authorized by E.O. 12472, E.O. 13618 and 47 CFR part 64. The Emergency Communications Division (ECD) of the Department of Homeland Security (DHS) Cybersecurity and Infrastructure Security Agency (CISA), uses the TSP Program to authorize national security and emergency preparedness organizations to receive priority treatment for vital voice and data circuits or other telecommunications service, under National Security or Emergency Preparedness telecommunications (NS/ EP). The TSP Program provides service vendors a Federal Communications Commission (FCC) mandate to prioritize requests by identifying those services critical to national security and emergency preparedness. A TSP assignment ensures that it will receive priority attention by the service vendor before any non-TSP service.

Four broad categories serve as guidelines for determining whether a circuit or telecommunications service is eligible for priority provisioning or restoration. TSP service user organizations may be in the Federal, State, local, or tribal government, critical infrastructure sectors in industry, non-profit organizations that perform critical NS/EP functions, or foreign governments. Typical TSP service users are responsible for the command-and-control functions critical to management of and response to NS/ EP situations, particularly during the first 24 to 72 hours following an event.

Information to request a priority, to obtain a sponsor for requesting a priority, and for other administrative requirements of the program is required from any person or organization having an NS/EP service for which they wish priority restoration from the vendor providing the service. Information is also required to allow immediate installation of a new service to support NS/EP requirements. Information is required from vendors to allow the ECD to track and identify the telecommunications services that are being provided priority treatment.

The forms used are the SF314 (Revalidation for Service Users), SF315 (TSP Request for Service Users), SF317 (TSP Action Appeal for Service Users), SF318 (TSP Service Confirmation for Service Vendors), and the SF319 (TSP Service Reconciliation for Service Vendors).

The SF314 is for users to request that their existing TSP codes be revalidated for three more years.

The SF315 is used to request restoration and/or provisioning for an organization's critical circuits.

The SF317 is for organizations to appeal the denial of TSP restoration and/or provisioning.

The SF318 is for service vendors to provide circuit ID information associated with TSP codes they've been given by their customers.

The SF319 is for service vendors to provide data to the program office in order to reconcile their TSP data with the TSP database.

Participants request TSP priorities via email in order to reduce the use of the paper forms.

The paper forms will also be available for download via the CISA website.

There have been no changes to the information being collected. The annual government cost has increased due to increased wage rates/compensation factors and IT system security requirements.

This is a reinstatement of an approved information collection that was approved on 7/31/2020. The initial 60-Day Notice and request for comments was published on 4/10/2023. No comments were received.

**ANALYSIS:**

**AGENCY:** Cybersecurity and Infrastructure Security Agency (CISA), Department of Homeland Security (DHS)

**Title:** Telecommunications Service Priority System

**OMB Number:** 1670-0005

**Frequency:** Information is required when an organization decides they want TSP priority on their critical circuits. These requests are situational and made at the discretion of the telecommunications user therefore the program office is not able to determine when or how often such requests will occur.

**Affected Public:** State, Local, Tribal, and Territorial Governments and Private Sector

**Number of Respondents:** 25,911

**Estimated Time Per Respondent:** 0.28 hours

**Total Annualized Burden Hours:** 7,165 hours

**Total Annualized Respondent Opportunity Cost:** \$372,408

**Total Annualized Government Cost:** \$1,145,896

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[FR Doc. 2023-24215 Filed: 11/1/2023 8:45 am; Publication Date: 11/2/2023]