



SOCIAL SECURITY ADMINISTRATION

[Docket No: SSA-2021-0005]

Agency Information Collection Activities: Comment Request

The Social Security Administration (SSA) publishes a list of information collection packages requiring clearance by the Office of Management and Budget (OMB) in compliance with Public Law 104-13, the Paperwork Reduction Act of 1995, effective October 1, 1995. This notice includes new information collections, and revisions of OMB-approved information collections.

SSA is soliciting comments on the accuracy of the agency's burden estimate; the need for the information; its practical utility; ways to enhance its quality, utility, and clarity; and ways to minimize burden on respondents, including the use of automated collection techniques or other forms of information technology. Mail, email, or fax your comments and recommendations on the information collection(s) to the OMB Desk Officer and SSA Reports Clearance Officer at the following addresses or fax numbers.

(OMB)

Office of Management and Budget

Attn: Desk Officer for SSA

Comments: <https://www.reginfo.gov/public/do/PRAMain>. Submit your comments online referencing Docket ID Number

[SSA-2021-0005].

(SSA)

Social Security Administration, OLCA

Attn: Reports Clearance Director

3100 West High Rise

6401 Security Blvd.

Baltimore, MD 21235

Fax: 410-966-2830

Email address: OR.Reports.Clearance@ssa.gov

Or you may submit your comments online through

<https://www.reginfo.gov/public/do/PRAMain>, referencing Docket ID Number [SSA-2021-0005].

SSA submitted the information collections below to OMB for clearance.

Your comments regarding these information collections would be most useful if OMB and SSA receive them 30 days from the date of this publication. To

be sure we consider your comments, we must receive them no later than

[INSERT DATE 30 DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER]. Individuals can obtain copies of these OMB

clearance packages by writing to OR.Reports.Clearance@ssa.gov.

1. Retaining Employment and Talent After Injury/Illness Network

(RETAIN) -- 0960-NEW

Background

The Social Security Administration (SSA) and the U.S. Department of Labor (DOL) are undertaking the Retaining Employment and Talent After Injury/Illness Network (RETAIN) demonstration. The RETAIN demonstration will test the impact of early intervention strategies to improve stay-at-work/return-to-work (SAW/RTW) outcomes of individuals who experience work disability while employed. We define “work disability” as an injury, illness, or medical condition that has the potential

to inhibit or prevent continued employment or labor force participation. SAW/RTW programs succeed by returning injured or ill workers to productive work as soon as medically possible during their recovery process, and by providing interim part-time or light duty work and accommodations, as necessary. The RETAIN demonstration is loosely modeled after promising programs operating in Washington State, including the Centers of Occupational Health and Education (COHE), the Early Return to Work (ERTW), and the Stay at Work programs. While these programs operate within the state's workers' compensation system, and are available only to people experiencing work-related injuries or illnesses, the RETAIN demonstration provides opportunities to improve SAW/RTW outcomes for both occupational and non-occupational injuries and illnesses of people who are employed, or at a minimum in the labor force, when their injury or illness occurs.

The primary goals of the RETAIN demonstration are:

1. To increase employment retention and labor force participation of individuals who acquire, or are at risk of developing, work disabilities; and
2. To reduce long-term work disability among RETAIN service users, including the need for Social Security Disability Insurance and Supplemental Security Income.

The ultimate purpose of the demonstration is to validate and expand implementation of evidence-based strategies to accomplish these goals. DOL is funding the intervention approaches and programmatic technical assistance for the demonstration. SSA is funding evaluation support, including technical assistance and the full evaluation for the demonstration.

Project Description

The demonstration consists of two phases. The first involves the implementation and assessment of cooperative awards to eight states to conduct planning and start-up activities, including the launch of a small pilot demonstration. During phase 1, SSA will provide evaluation-related technical assistance and planning, and conduct evaluability assessments to assess which states' projects would allow for a rigorous evaluation if continued beyond the pilot phase. DOL will select a subset of the states to continue to phase 2, full implementation.

Phase 2 will include a subset of states for full implementation and evaluation. During phase 2, DOL will fund the operations and program technical assistance activities for the recommended states, and SSA will fund the full set of evaluation activities.

SSA is requesting clearance for the collection of data needed to implement and evaluate RETAIN. The four components of this evaluation, completed during site visits, interviews with RETAIN service users, surveys of RETAIN enrollees, and surveys of RETAIN service providers, include:

- **The participation analysis:** Using RETAIN service user interviews and surveys, this analysis will provide insights into which eligible workers choose to participate in the program, in what ways they participate, and how services received vary with participant characteristics. Similarly, it will assess the characteristics of, and if possible, reasons for non-enrollment of non-participants.
- **The process analysis:** Using staff interviews and logs, this analysis will produce information about operational features that

affect service provision; perceptions of the intervention design by service users, providers, administrators, and other stakeholders; the relationships among the partner organizations; each program's fidelity to the research design; and lessons for future programs with similar objectives.

- **The impact analysis:** This analysis will produce estimates of the effects of the interventions on primary outcomes, including employment and Social Security disability applications, and secondary outcomes, such as health and service usage. SSA will identify evaluation designs for each state to generate impact estimates. The evaluation design could include experimental or non-experimental designs.
- **The cost-benefit analysis:** This analysis will assess whether the benefits of RETAIN justify its costs. We conduct this assessment from a range of perspectives, including those of the participants, state and Federal governments, SSA, and society as a whole.

The proposed data collections to support these analyses include qualitative and quantitative data. At this time, SSA requests clearance for all of these data collection activities. The qualitative data collection consists of:

- (1) semi-structured interviews with program staff and service users; and
- (2) staff activity logs. The program staff will complete interviews during two rounds of site visits. They will focus on staff's perceptions of the successes and challenges of implementing each state's program. The staff activity logs will house information on staff's time to inform the benefit-cost analysis. The service user interviews will inform SSA's understanding of users' experiences with program services. The

quantitative data include SSA's program records and survey data. The survey data collection consists of: (1) two rounds of follow-up surveys, focusing on individual-level outcomes, with enrollees, all of whom who have experienced a disability onset; and (2) two rounds of surveys with RETAIN providers.

The respondents are staff members selected for staff interviews and staff activity logs, and RETAIN service users, enrollees, and providers.

Type of Request: Request for a new information collection.

RETAIN 2021 Burden Figures:

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars)***
Enrollee Survey Round 1 (Respondents)	320	1	15	80	\$25.72*	24**	\$5,350***
Enrollee Survey Round 1 (Nonrespondents)	80	1	3	4	\$25.72*	24**	\$926***
Totals	400			84			\$6,276***

RETAIN 2022 Burden Figures:

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars)***
Staff Interviews (state administrators / directors)	4	1	105	7	\$45.23*	24**	\$407***
Staff Interviews (program line staff)	72	1	75	90	\$32.58*	24**	\$3,870***
Service User Interviews (Respondents)	60	1	36	36	\$25.72*	24**	\$1,543***
Service User	540	1	6	54	\$25.72*	24**	\$6,945***

Interviews (Nonrespondents)							
Staff Activity Logs (state administrators / directors)	4	1	70	5	\$45.23*	24**	\$298***
Staff Activity Logs (program line staff)	48	1	70	56	\$32.58*	24**	\$2,450***
Enrollee Survey Round 1 (Respondents)	3,840	1	15	960	\$25.72*	24**	\$64,197***
Enrollee Survey Round 1 (Nonrespondents)	960	1	3	48	\$25.72*	24**	\$11,111***
Enrollee Survey Round 2 (Respondents)	960	1	21	336	\$25.72*	24**	\$18,518***
Enrollee Survey Round 2 (Nonrespondents)	240	1	3	12	\$25.72*	24**	\$2,778***
Provider Survey Round 2 (Respondents)	320	1	17	91	\$32.58*	24**	\$7,135***
Provider Survey Round 2 (Nonrespondents)	80	1	3	4	\$32.58*	24**	\$1,173***
Totals	7,128			1,699			\$120,425***

RETAIN 2023 Burden Figures:

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars)***
Enrollee Survey Round 1 (Respondents)	3,840	1	15	960	\$25.72*	24**	\$64,197***
Enrollee Survey Round 1 (Nonrespondents)	960	1	3	48	\$25.72*	24**	\$11,111***
Enrollee Survey Round 2 (Respondents)	3,840	1	21	1,344	\$25.72*	24**	\$74,074***
Enrollee Survey Round 2 (Nonrespondents)	960	1	3	48	\$25.72*	24**	\$11,111***
Provider Survey Round 2 (Respondents)	320	1	17	91	\$32.58*	24**	\$7,135***

Provider Survey Round 2 (Nonrespondents)	80	1	3	4	\$32.58*	24**	\$1,173***
Totals	10,000			2,495			\$168,801***

RETAIN 2024 Burden Figures:

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars)***
Enrollee Survey Round 1 (Respondents)	1,600	1	15	400	\$25.72*	24**	\$26,749***
Enrollee Survey Round 1 (Nonrespondents)	400	1	3	20	\$25.72*	24**	\$4,629***
Enrollee Survey Round 2 (Respondents)	3,840	1	21	1,344	\$25.72*	24**	\$74,074***
Enrollee Survey Round 2 (Nonrespondents)	960	1	3	48	\$25.72*	24**	\$11,111***
Totals	6,800			1,812			\$116,563***

RETAIN 2025 Burden Figures:

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars)***
Enrollee Survey Round 2 (Respondents)	960	1	21	336	\$25.72*	24**	\$18,518***
Enrollee Survey Round 2 (Nonrespondents)	240	1	3	12	\$25.72*	24**	\$2,778***
Totals	1,200			348			\$21,296***

RETAIN Grand Total Burden Figures:

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response	Estimated Total Annual	Average Theoretical Hourly	Average Wait Time in Field	Total Annual Opportunity
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			Response (minutes)	Burden (hours)	Cost Amount (dollars)*	Office (minutes)**	Cost (dollars)***
Totals		25,528		6,438			\$433,361***

* We based these figures on average U.S. citizen's hourly salary, as reported by Bureau of Labor Statistics data (https://www.bls.gov/oes/current/oes_nat.htm), and average local Government Management and staff hourly wages, as reported by Bureau of Labor Statistics data (<https://www.bls.gov/oes/current/oes110000.htm>) & (<https://www.bls.gov/oes/current/oes131071.htm>).

** We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

*** This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

2. Internet and Telephone Appointment Applications -- 20 CFR

404.620-404.630, and 416.330-416.340 -- 0960-NEW. SSA offers both Internet and telephone appointment options for individuals who wish to request an appointment when they are unable to complete one of SSA's online or automated telephone applications because they failed the initial verification checks, or because they state their reading language preference is other than English.

iAppointment: iAppointment is an online process that allows members of the public an easy-to-use method to schedule an appointment with the

servicing office of their choice. Since the application date can affect when a claimant's benefit begins, iAppointment establishes a protective filing date and provides respondents information related to the date by which they must file their actual application. The iAppointment application propagates information the applicant already entered onto any of SSA's Internet applications for SSN, name, date of birth, and gender. Applicants must provide minimal additional information: mailing address; telephone number; language preference; type of appointment (Disability, Retirement, Medicare); and whether they prefer a telephone interview or in-office appointment. iAppointment is a customer-centric application. If the available appointment times do not meet the customer's needs, iAppointment allows the user to enter a different zip code to identify another field office, which may offer different appointment times. At this time, SSA only allows domestic first party applicants to use iAppointment. If users indicate they are filing as third parties, iAppointment provides a message directing them to call the National 800 Number for assistance. If a foreign first party user is unable to complete iClaim, iAppointment directs them to contact a Social Security representative, and provides a link to SSA's Service Around the World website.

Enhanced Leads and Appointment System (eLAS): eLAS is an Intranet-based version of the iAppointment screens for use by SSA technicians in both the field offices and call centers. eLAS interacts with iAppointment to ensure we always record the same information whether an individual requests an appointment through our Internet screens or via telephone. eLAS is a non-public facing system that allows SSA employees in the field offices, workload support units, and teleservice centers to use

an telephone interview process to schedule appointments and document an individual's intent to file using a script and asking the same questions to each individual. We use eLAS with individuals who use our automated telephone system or who prefer not to use iAppointment to set up their appointment.

The respondents are individuals who are unable to use our Internet or automated telephone systems because they failed the initial verification checks; or because they state their reading language preference is other than English.

This is a correction notice: SSA published the incorrect burden information for this collection at 86 FR 667, on 1/6/21. We are providing the correct burden here.

Type of Request: Request for a new information collection.

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Average Combined Wait Time in Field Office or Teleservice Center (minutes)**	Total Annual Opportunity Cost (dollars)***
iAppointment	17,621	1	10	2,937	\$25.72*		\$75,540***
eLAS	5,885,731	1	10	980,955	\$25.72*	21**	\$78,213,513***
Totals	5,903,352			983,892			\$78,289,053***

* We based these figures on average U.S. worker's hourly wages (based on BLS.gov data, https://www.bls.gov/oes/current/oes_nat.htm).

** We based this figure on the combined average FY 2020 wait times for field offices (approximately 24 minutes per respondent) and teleservice centers (approximately 17 minutes per respondent), based on SSA's current management information data.

*** This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

3. Letter to Employer Requesting Wage Information -- 20 CFR 416.203

& 416.1110 -- 0960-0138. SSA must establish and verify wage information for Supplemental Security Income (SSI) applicants and recipients when determining SSI eligibility and payment amounts. SSA collects wage data from employers on Form SSA-L4201 to determine eligibility and proper payment amounts for SSI applicants and recipients. The respondents are employers of SSI applicants and recipients.

Type of Request: Revision of an OMB-approved information collection.

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Total Annual Opportunity Cost (dollars)**
SSA-L4201	133,000	1	30	66,500	\$22.79*	\$1,515,535**

* We based this figure on the average Payroll and Timekeeping Clerks hourly salary, as reported by Bureau of Labor Statistics data (<https://www.bls.gov/oes/current/oes433051.htm>).

** This figure does not represent actual costs that we are imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

4. Statement of Funds You Provided to Another and Statement of Funds

You Received -- 20 CFR 416.1103(f) -- 0960-0481. SSA uses Forms SSA-2854 (Statement of Funds You Provided to Another) and SSA-2855 (Statement of Funds You Received) to gather information to verify if a loan is bona fide for SSI recipients. The SSA-2854 asks the lender for details on the transaction, and Form SSA-2855 asks the borrower the same basic questions independently. Agency personnel then compare the two statements, gather evidence if needed, and make a decision on the validity of the bona fide status of the loan.

For SSI purposes, we consider a loan bona fide if it meets these requirements:

- Must be between a borrower and lender with the understanding that the borrower has an obligation to repay the money;
- Must be in effect at the time the cash goes to the borrower, that is, the agreement cannot come after the cash is paid; and
- Must be enforceable under State law, as often there are additional requirements from the State.

SSA collects this information at the time of initial application for SSI, or at any point when an individual alleges being party to an informal loan while receiving SSI. SSA collects information on the informal loan through both interviews and mailed forms. The agency's field personnel conduct the interviews and mail the form(s) for completion, as needed. The respondents are SSI recipients and applicants, and individuals who lend money to them.

Type of Request: Revision of an OMB-approved information collection.

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars)***
SSA-2854	20,000	1	15	5,000	\$25.72*	24**	\$334,360***
SSA-2855	20,000	1	15	5,000	\$25.72*	24**	\$334,360***
Totals	40,000			10,000			\$668,720***

* We based this figure on average U.S. citizen's hourly salary, as reported

by Bureau of Labor Statistics data

(https://www.bls.gov/oes/current/oes_nat.htm).

** We based this figure on the average FY 2020 wait times for field

offices, based on SSA's current management information data.

*** This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

5. Social Security Benefits Application -- 20 CFR 404.310-404.311, 404.315-404.322, 404.330-404.333, 404.601-404.603, and 404.1501-404.1512 -- 0960-0618. Title II of the Social Security Act provides retirement, survivors, and disability benefits to individuals who meet the eligibility criteria and file the appropriate application. This collection comprises the various application methods for each type of benefits. SSA uses the information we gather through the multiple information collection tools in this information collection request to determine applicants' eligibility for specific Social Security benefits, as well as the amount of the

benefits. Individuals filing for disability benefits can, and in some instances SSA may require them to, file applications under both Title II, Social Security disability benefits, and Title XVI, SSI payments. We refer to disability applications filed under both titles as “concurrent applications.” This collection comprises the various application methods for each type of benefits. These methods include the following modalities: Paper forms (Forms SSA-1, SSA-2, and SSA-16); Modernized Claims System (MCS) screens for in-person interview applications; and internet-based iClaim application. SSA uses the information we collect through these modalities to determine: (1) the applicants’ eligibility for the above-mentioned Social Security benefits, and (2) the amount of the benefits. The respondents are applicants for retirement, survivors, and disability benefits under Title II of the Social Security Act, or their representative payees.

This is a correction notice: SSA published the incorrect burden information for this collection at 85 FR 86638, on 12/30/20. We are providing the correct burden here.

Type of Request: Revision of an OMB-approved information collection.

SSA-1

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Annual Burden (hours)	Average Theoretical Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars)***
Paper version/SSA-1	2,346	1	11	430	\$25.72*	24**	\$35,185***
Interview/MCS	1,925,180	1	10	320,863	\$25.72*	24**	\$28,058,842***
Internet/iClaim -Domestic Residence:							
First Party	1,470,043	1	15	367,511	\$25.72*		\$9,452,383***

Third party initiated (complete and submit)	25,706	1	15	6,427	\$25.72*		\$165,302***
Internet/iClaim -Foreign Residence:							
First Party	7,993	1	18	2,398	\$25.72*		\$61,677***
Third party-initiated (complete and submit)	645	1	18	194	\$25.72*		\$4,990***
Totals	3,431,913			697,823			\$37,778,379***

SSA-2

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Annual Burden (hours)	Average Theoretical Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars) ***
Paper version/SSA-2	779	1	15	195	\$25.72*	24**	\$13,040***
Interview/MCS	407,415	1	14	95,064	\$25.72*	24**	\$6,636,532***
iClaim	124,499	1	15	31,125	\$25.72*		\$800,535***
Totals	532,693			126,384			\$7,450,107***

SSA-16

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Annual Burden (hours)	Average Theoretical Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars) ***
Paper version/SSA-16	29,485	1	20	9,828	\$25.72*	24**	\$556,118***
Interview/MCS	920,938	1	19	291,630	\$25.72*	24**	\$16,975,329***
Internet/iClaim -Domestic Residence:							
First Party	503,567	1	15	125,892	\$25.72*		\$3,237,942***

Third party initiated (complete and submit)	528,474	1	15	132,119	\$25.72*		\$3,398,101***
Internet/iClaim -Foreign Residence:							
First Party	781	1	18	234	\$25.72*		\$6,018***
Third party-initiated (complete and submit)	123	1	18	37	\$25.72*		\$952***
Totals	1,983,368			559,740			\$24,174,460***

Grand Total

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Annual Burden (hours)	Average Theoretical Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars) ***
Total	5,947,974			1,383,947			\$69,402,946***

* We based this figure on the average hourly wage for all occupations in May 2019 as reported by the U.S. Bureau of Labor Statistics (https://www.bls.gov/oes/current/oes_nat.htm#00-0000).

** We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

*** This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

6. Redetermination of Eligibility for Help with Medicare Prescription

Drug Plan Costs -- 20 CFR 418.3125 -- 0960-0723. Under the Medicare

Modernization Act of 2003, SSA conducts low-income subsidy eligibility redeterminations for Medicare beneficiaries who currently receive Medicare Part D subsidy and who meet certain criteria. Respondents complete Form SSA-1026-OCR-SM-REDE under the following circumstances: (1) when individuals became entitled to the Medicare Part D subsidy during the past 12 months; (2) if they were eligible for the Part D subsidy for more than 12 months; or (3) if they reported a change in income, resources, or household size. Part D beneficiaries complete Form SSA-1026-OCR-SM-SCE when they need to report a potentially subsidy-changing event, including the following: (1) marriage; (2) spousal separation; (3) divorce; (4) annulment of a marriage; (5) spousal death; or (6) moving back in with one's spouse following a separation. The respondents are current recipients of Medicare Part D low-income subsidy who will undergo an eligibility redetermination for one of the reasons mentioned above.

Type of Request: Revision of an OMB-approved information collection.

Modality of Completion	Number of Respondents	Frequency of Response	Average Burden Per Response (minutes)	Estimated Total Annual Burden (hours)	Average Theoretical Hourly Cost Amount (dollars)*	Average Wait Time in Field Office (minutes)**	Total Annual Opportunity Cost (dollars)***
SSA-1026-OCR-SM-REDE	120,220	1	18	36,066	\$25.72*		\$927,618***
SSA-1026-OCR-SM-SCE	3,462	1	18	1,039	\$25.72*		\$26,723***
REDE Field Office Interview	50,879	1	18	15,264	\$25.72*	24**	\$916,033***
SCE Field Office Interview	4,441	1	18	1,332	\$25.72*	24**	\$79,948***
Totals	179,002			53,701			\$1,950,322***

* We based this figure on average U.S. citizen's hourly salary, as reported

by Bureau of Labor Statistics data

(https://www.bls.gov/oes/current/oes_nat.htm).

** We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

*** This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

Date: March 9, 2021.

Naomi Sipple,
Reports Clearance Officer,
Social Security Administration.

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