



## SOCIAL SECURITY ADMINISTRATION

[Docket No: SSA-2020-0067]

### Agency Information Collection Activities: Proposed Request

The Social Security Administration (SSA) publishes a list of information collection packages requiring clearance by the Office of Management and Budget (OMB) in compliance with Public Law 104-13, the Paperwork Reduction Act of 1995, effective October 1, 1995. This notice includes new information collections, and revisions of OMB-approved information collections.

SSA is soliciting comments on the accuracy of the agency's burden estimate; the need for the information; its practical utility; ways to enhance its quality, utility, and clarity; and ways to minimize burden on respondents, including the use of automated collection techniques or other forms of information technology. Mail, email, or fax your comments and recommendations on the information collection(s) to the OMB Desk Officer and SSA Reports Clearance Officer at the following addresses or fax numbers.

(OMB)

Office of Management and Budget

Attn: Desk Officer for SSA

Comments: <https://www.reginfo.gov/public/do/PRAMain>. Submit your comments online, referencing Docket ID Number [SSA-2020-0067].

(SSA)

Social Security Administration, OLCA

Attn: Reports Clearance Director

3100 West High Rise

6401 Security Blvd.

Baltimore, MD 21235

Fax: 410-966-2830

Email address: [OR.Reports.Clearance@ssa.gov](mailto:OR.Reports.Clearance@ssa.gov)

Or you may submit your comments online through

<https://www.reginfo.gov/public/do/PRAMain>, referencing Docket ID Number [SSA-2020-0067].

The information collections below are pending at SSA. SSA will submit them to OMB within 60 days from the date of this notice. To be sure we consider your comments, we must receive them no later than **[INSERT DATE 60 DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER]**. Individuals can obtain copies of the collection instruments by writing to the above email address.

**1. Retaining Employment and Talent After Injury/Illness Network (RETAIN) -- 0960-NEW**

**Background**

The Social Security Administration (SSA) and the U.S. Department of Labor (DOL) are undertaking the Retaining Employment and Talent After Injury/Illness Network (RETAIN) demonstration. The RETAIN demonstration will test the impact of early intervention strategies to improve stay-at-work/return-to-work (SAW/RTW) outcomes of individuals who experience work disability while employed. We define “work disability” as an injury, illness, or medical condition that has the potential to inhibit or prevent continued employment or labor force participation. SAW/RTW programs succeed by returning injured or ill workers to productive work as soon as medically possible during their recovery process, and by providing interim part-time or light duty work and

accommodations, as necessary. The RETAIN demonstration is loosely modeled after promising programs operating in Washington State, including the Centers of Occupational Health and Education (COHE), the Early Return to Work (ERTW), and the Stay at Work programs. While these programs operate within the state's workers' compensation system, and are available only to people experiencing work-related injuries or illnesses, the RETAIN demonstration provides opportunities to improve SAW/RTW outcomes for both occupational and non-occupational injuries and illnesses of people who are employed, or at a minimum in the labor force, when their injury or illness occurs.

The primary goals of the RETAIN demonstration are:

1. To increase employment retention and labor force participation of individuals who acquire, or are at risk of developing, work disabilities; and
2. To reduce long-term work disability among RETAIN service users, including the need for Social Security Disability Insurance and Supplemental Security Income.

The ultimate purpose of the demonstration is to validate and expand implementation of evidence-based strategies to accomplish these goals. DOL is funding the intervention approaches and programmatic technical assistance for the demonstration. SSA is funding evaluation support, including technical assistance and the full evaluation for the demonstration.

### **Project Description**

The demonstration consists of two phases. The first involves the implementation and assessment of cooperative awards to eight states to conduct planning and start-up activities, including the launch of a small

pilot demonstration. During phase 1, SSA will provide evaluation-related technical assistance and planning, and conduct evaluability assessments to assess which states' projects would allow for a rigorous evaluation if continued beyond the pilot phase. DOL will select a subset of the states to continue to phase 2, full implementation.

Phase 2 will include a subset of states for full implementation and evaluation. During phase 2, DOL will fund the operations and program technical assistance activities for the recommended states, and SSA will fund the full set of evaluation activities.

SSA is requesting clearance for the collection of data needed to implement and evaluate RETAIN. The four components of this evaluation, completed during site visits, interviews with RETAIN service users, surveys of RETAIN enrollees, and surveys of RETAIN service providers, include:

- **The participation analysis:** Using RETAIN service user interviews and surveys, this analysis will provide insights into which eligible workers choose to participate in the program, in what ways they participate, and how services received vary with participant characteristics. Similarly, it will assess the characteristics of, and if possible, reasons for non-enrollment of non-participants.
- **The process analysis:** Using staff interviews and logs, this analysis will produce information about operational features that affect service provision; perceptions of the intervention design by service users, providers, administrators, and other stakeholders; the relationships among the partner organizations; each program's fidelity to the research design; and lessons for future programs with

similar objectives.

- **The impact analysis:** This analysis will produce estimates of the effects of the interventions on primary outcomes, including employment and Social Security disability applications, and secondary outcomes, such as health and service usage. SSA will identify evaluation designs for each state to generate impact estimates. The evaluation design could include experimental or non-experimental designs.
- **The cost-benefit analysis:** This analysis will assess whether the benefits of RETAIN justify its costs. We conduct this assessment from a range of perspectives, including those of the participants, state and Federal governments, SSA, and society as a whole.

The proposed data collections to support these analyses include qualitative and quantitative data. At this time, SSA requests clearance for all of these data collection activities. The qualitative data collection consists of: (1) semi-structured interviews with program staff and service users; and (2) staff activity logs. The program staff will complete interviews during two rounds of site visits. They will focus on staff's perceptions of the successes and challenges of implementing each state's program. The staff activity logs will house information on staff's time to inform the benefit-cost analysis. The service user interviews will inform SSA's understanding of users' experiences with program services. The quantitative data include SSA's program records and survey data. The survey data collection consists of: (1) two rounds of follow-up surveys, focusing on individual-level outcomes, with enrollees, all of whom who have experienced a disability onset; and (2) two rounds of surveys with RETAIN providers.

The respondents are staff members selected for staff interviews and staff activity logs, and RETAIN service users, enrollees, and providers.

Type of Request: Request for a new information collection.

**RETAIN 2021 Burden Figures:**

| <b>Modality of Completion</b>            | <b>Number of Respondents</b> | <b>Frequency of Response</b> | <b>Average Burden Per Response (minutes)</b> | <b>Estimated Total Annual Burden (hours)</b> | <b>Average Theoretical Hourly Cost Amount (dollars)*</b> | <b>Average Wait Time in Field Office (minutes)**</b> | <b>Total Annual Opportunity Cost (dollars)***</b> |
|--|------------------------------|------------------------------|--|--|--|--|---|
| Enrollee Survey Round 1 (Respondents)    | 320                          | 1                            | 15   | 80   | \$25.72*   | 24**   | \$5,350***  |
| Enrollee Survey Round 1 (Nonrespondents) | 80                           | 1                            | 3  | 4  | \$25.72*   | 24**   | \$926***  |
| <b>Totals</b>                            | <b>400</b>                   |                              |  | <b>84</b>                                    |  |  | <b>\$6,276***</b>                                 |

**RETAIN 2022 Burden Figures:**

| <b>Modality of Completion</b>                          | <b>Number of Respondents</b> | <b>Frequency of Response</b> | <b>Average Burden Per Response (minutes)</b> | <b>Estimated Total Annual Burden (hours)</b> | <b>Average Theoretical Hourly Cost Amount (dollars)*</b> | <b>Average Wait Time in Field Office (minutes)**</b> | <b>Total Annual Opportunity Cost (dollars)***</b> |
|--|------------------------------|------------------------------|--|--|--|--|---|
| Staff Interviews (state administrators / directors)    | 4                            | 1                            | 105  | 7  | \$45.23*   | 24**   | \$407***  |
| Staff Interviews (program line staff)                  | 72                           | 1                            | 75   | 90   | \$32.58*   | 24**   | \$3,870***  |
| Service User Interviews (Respondents)                  | 60                           | 1                            | 36   | 36   | \$25.72*   | 24**   | \$1,543***  |
| Service User Interviews (Nonrespondents)               | 540                          | 1                            | 6  | 54   | \$25.72*   | 24**   | \$6,945***  |
| Staff Activity Logs (state administrators / directors) | 4                            | 1                            | 70   | 5  | \$45.23*   | 24**   | \$298***  |
| Staff Activity Logs (program line staff)               | 48                           | 1                            | 70   | 56   | \$32.58*   | 24**   | \$2,450***  |
| Enrollee Survey Round 1 (Respondents)                  | 3,840                        | 1                            | 15   | 960  | \$25.72*   | 24**   | \$64,197***                                       |
| Enrollee Survey  | 960                          | 1                            | 3  | 48   | \$25.72*   | 24**   | \$11,111***                                       |

|  |              |   |    |              |          |      |                     |
|--|--------------|---|----|--------------|----------|------|---------------------|
| Round 1<br>(Nonrespondents)                    |              |   |    |              |          |      |                     |
| Enrollee Survey<br>Round 2<br>(Respondents)    | 960          | 1 | 21 | 336          | \$25.72* | 24** | \$18,518***         |
| Enrollee Survey<br>Round 2<br>(Nonrespondents) | 240          | 1 | 3  | 12           | \$25.72* | 24** | \$2,778***          |
| Provider Survey<br>Round 2<br>(Respondents)    | 320          | 1 | 17 | 91           | \$32.58* | 24** | \$7,135***          |
| Provider Survey<br>Round 2<br>(Nonrespondents) | 80           | 1 | 3  | 4            | \$32.58* | 24** | \$1,173***          |
| <b>Totals</b>                                  | <b>7,128</b> |   |    | <b>1,699</b> |          |      | <b>\$120,425***</b> |

**RETAIN 2023 Burden Figures:**

| <b>Modality of Completion</b>                  | <b>Number of Respondents</b> | <b>Frequency of Response</b> | <b>Average Burden Per Response (minutes)</b> | <b>Estimated Total Annual Burden (hours)</b> | <b>Average Theoretical Hourly Cost Amount (dollars)*</b> | <b>Average Wait Time in Field Office (minutes)**</b> | <b>Total Annual Opportunity Cost (dollars)***</b> |
|--|------------------------------|------------------------------|--|--|--|--|---|
| Enrollee Survey<br>Round 1<br>(Respondents)    | 3,840                        | 1                            | 15   | 960  | \$25.72*   | 24**   | \$64,197***                                       |
| Enrollee Survey<br>Round 1<br>(Nonrespondents) | 960                          | 1                            | 3  | 48   | \$25.72*   | 24**   | \$11,111***                                       |
| Enrollee Survey<br>Round 2<br>(Respondents)    | 3,840                        | 1                            | 21   | 1,344  | \$25.72*   | 24**   | \$74,074***                                       |
| Enrollee Survey<br>Round 2<br>(Nonrespondents) | 960                          | 1                            | 3  | 48   | \$25.72*   | 24**   | \$11,111***                                       |
| Provider Survey<br>Round 2<br>(Respondents)    | 320                          | 1                            | 17   | 91   | \$32.58*   | 24**   | \$7,135***  |
| Provider Survey<br>Round 2<br>(Nonrespondents) | 80                           | 1                            | 3  | 4  | \$32.58*   | 24**   | \$1,173***  |
| <b>Totals</b>                                  | <b>10,000</b>                |                              |  | <b>2,495</b>                                 |  |  | <b>\$168,801***</b>                               |

**RETAIN 2024 Burden Figures:**

| <b>Modality of Completion</b> | <b>Number of Respondents</b> | <b>Frequency of Response</b> | <b>Average Burden Per Response (minutes)</b> | <b>Estimated Total Annual Burden (hours)</b> | <b>Average Theoretical Hourly Cost</b> | <b>Average Wait Time in Field Office (minutes)**</b> | <b>Total Annual Opportunity Cost (dollars)***</b> |
|-------------------------------|------------------------------|------------------------------|--|--|--|--|---|
|-------------------------------|------------------------------|------------------------------|--|--|--|--|---|

|  |              |   |    |              | <b>Amount<br/>(dollars)*</b> |      |                     |
|--|--------------|---|----|--------------|------------------------------|------|---------------------|
| Enrollee Survey Round 1 (Respondents)    | 1,600        | 1 | 15 | 400          | \$25.72*                     | 24** | \$26,749***         |
| Enrollee Survey Round 1 (Nonrespondents) | 400          | 1 | 3  | 20           | \$25.72*                     | 24** | \$4,629***          |
| Enrollee Survey Round 2 (Respondents)    | 3,840        | 1 | 21 | 1,344        | \$25.72*                     | 24** | \$74,074***         |
| Enrollee Survey Round 2 (Nonrespondents) | 960          | 1 | 3  | 48           | \$25.72*                     | 24** | \$11,111***         |
| <b>Totals</b>                            | <b>6,800</b> |   |    | <b>1,812</b> |                              |      | <b>\$116,563***</b> |

**RETAIN 2025 Burden Figures:**

| <b>Modality of Completion</b>            | <b>Number of Respondents</b> | <b>Frequency of Response</b> | <b>Average Burden Per Response (minutes)</b> | <b>Estimated Total Annual Burden (hours)</b> | <b>Average Theoretical Hourly Cost Amount (dollars)*</b> | <b>Average Wait Time in Field Office (minutes)**</b> | <b>Total Annual Opportunity Cost (dollars)***</b> |
|--|------------------------------|------------------------------|--|--|--|--|---|
| Enrollee Survey Round 2 (Respondents)    | 960                          | 1                            | 21   | 336  | \$25.72*   | 24**   | \$18,518***                                       |
| Enrollee Survey Round 2 (Nonrespondents) | 240                          | 1                            | 3  | 12   | \$25.72*   | 24**   | \$2,778***  |
| <b>Totals</b>                            | <b>1,200</b>                 |                              |  | <b>348</b>                                   |  |  | <b>\$21,296***</b>                                |

**RETAIN Grand Total Burden Figures:**

| <b>Modality of Completion</b> | <b>Number of Respondents</b> | <b>Frequency of Response</b> | <b>Average Burden Per Response (minutes)</b> | <b>Estimated Total Annual Burden (hours)</b> | <b>Average Theoretical Hourly Cost Amount (dollars)*</b> | <b>Average Wait Time in Field Office (minutes)**</b> | <b>Total Annual Opportunity Cost (dollars)***</b> |
|-------------------------------|------------------------------|------------------------------|--|--|--|--|---|
| <b>Totals</b>                 | <b>25,528</b>                |                              |  | <b>6,438</b>                                 |  |  | <b>\$433,361***</b>                               |

\* We based these figures on average U.S. citizen's hourly salary, as reported by Bureau of Labor Statistics data

([https://www.bls.gov/oes/current/oes\\_nat.htm](https://www.bls.gov/oes/current/oes_nat.htm)), and average local

Government Management and staff hourly wages, as reported by Bureau of

Labor Statistics data (<https://www.bls.gov/oes/current/oes110000.htm>) & (<https://www.bls.gov/oes/current/oes131071.htm>).

\*\* We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

\*\*\* This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

## **2. Internet and Telephone Appointment Applications -- 20 CFR**

**404.620-404.630, and 416.330-416.340 -- 0960-NEW.** SSA offers both Internet and telephone appointment options for individuals who wish to request an appointment when they are unable to complete one of SSA's online or automated telephone applications because they failed the initial verification checks, -or who state their reading language preference is other than English.

**iAppointment:** iAppointment is an online process that allows members of the public an easy-to-use method to schedule an appointment with the servicing office of their choice. Since the application date can affect when a claimant's benefit begins, iAppointment establishes a protective filing date and provides respondents information related to the date by which they must file their actual application. The iAppointment application propagates information the applicant already entered onto any of SSA's Internet applications for SSN, name, date of birth, and gender. Applicants must provide minimal additional information: mailing address; telephone

number; language preference; type of appointment (Disability, Retirement, Medicare); and whether they prefer a telephone interview or in-office appointment. iAppointment is a customer-centric application.

If the available appointment times do not meet the customer's needs, iAppointment allows the user to enter a different zip code to identify another field office, which may offer different appointment times. At this time, SSA only allows domestic first party applicants to use iAppointment. If users indicate they are filing as third parties, iAppointment provides a message directing them to call the National 800 Number for assistance. If a foreign first party user is unable to complete iClaim, iAppointment directs them to contact a Social Security representative, and provides a link to SSA's Service Around the World website.

**Enhanced Leads and Appointment System (eLAS):** eLAS is an Intranet-based version of the iAppointment screens for use by SSA technicians both in the field offices and call centers. eLAS interacts with iAppointment to ensure we always record the same information whether an individual requests an appointment through our Internet screens or via telephone. eLAS is a non-public facing system that allows SSA employees in the field offices, workload support units, and teleservice centers to use an telephone interview process to schedule appointments and document an individual's intent to file using a script and asking the same questions to each individual. We use eLAS with individuals who use our automated telephone system or who prefer not to use iAppointment to set up their appointment.

The respondents are individuals who are unable to use our Internet or automated telephone systems because they failed the initial verification

checks; or because they state their reading language preference is other than English.

Type of Request: Request for a new information collection.

| Modality of Completion | Number of Respondents | Frequency of Response | Average Burden Per Response (minutes) | Estimated Total Annual Burden (hours) | Average Theoretical Hourly Cost Amount (dollars)* | Average Combined Wait Time in Field Office or Teleservice Center (minutes)** | Total Annual Opportunity Cost (dollars)*** |
|------------------------|-----------------------|-----------------------|---------------------------------------|---------------------------------------|---|--|--|
| iAppointment           | 17,621                | 1                     | 10                                    | 2,937                                 | \$25.72*  |  | \$75,540***                                |
| eLAS                   | 5,157,780             | 1                     | 10                                    | 859,630                               | \$25.72*  | 21**   | \$68,540,019***                            |
| <b>Totals</b>          | <b>5,175,401</b>      |                       |                                       | <b>862,567</b>                        |   |  | <b>\$68,615,559***</b>                     |

\* We based these figures on average U.S. worker's hourly wages (based on BLS.gov data, [https://www.bls.gov/oes/current/oes\\_nat.htm](https://www.bls.gov/oes/current/oes_nat.htm)).

\*\* We based this figure on the combined average FY 2020 wait times for field offices (approximately 24 minutes per respondent) and teleservice centers (approximately 17 minutes per respondent), based on SSA's current management information data.

\*\*\* This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

### 3. Statement of Living Arrangements, In-Kind Support, and

**Maintenance -- 20 CFR 416.1130-416.1148 -- 0960-0174.** SSA

determines Supplemental Security Income (SSI) payment amounts based on individuals' needs. We measure individuals' needs, in part, by the amount of income they receive, including in-kind support and maintenance in the form of food and shelter provided by other persons. SSA uses Form

SSA-8006 to determine if in-kind support and maintenance exists for SSI applicants and recipients. This information also assists SSA in determining the income value of in-kind support and maintenance. The respondents are individuals who apply for SSI payments, or who complete an SSI eligibility redetermination.

Type of Request: Revision of an OMB-approved information collection.

| Modality of Completion                          | Number of Respondents | Frequency of Response | Average Burden Per Response (minutes) | Estimated Total Annual Burden (hours) | Average Theoretical Hourly Cost Amount (dollars)* | Average Wait Time in Field Office or for Teleservice Center (minutes)** | Total Annual Opportunity Cost (dollars)*** |
|---|-----------------------|-----------------------|---------------------------------------|---------------------------------------|---|---|--|
| SSA-8006 – Intranet version (SSI Claims System) | 109,436               | 1                     | 7                                     | 12,768                                | \$10.73*  | 17**  | \$469,706***                               |
| SSA-8006 – Paper version                        | 12,160                | 1                     | 7                                     | 1,419                                 | \$10.73*  | 24**  | \$67,417***                                |
| <b>Totals</b>                                   | <b>121,596</b>        |                       |                                       | <b>14,187</b>                         |   |   | <b>\$537,123***</b>                        |

\* We based this figure on average DI payments based on SSA's current FY 2020 data (<https://www.ssa.gov/legislation/2020Fact%20Sheet.pdf>).

\*\* We based this figure on the average FY 2020 wait times for field offices (24 minutes) and wait times for teleservice centers (17 minutes), based on SSA's current management information data.

\*\*\* This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

#### 4. Statement of Funds You Provided to Another and Statement of Funds

**You Received -- 20 CFR 416.1103(f) -- 0960-0481.** SSA uses Forms



|               |               |   |    |               | <b>Amount<br/>(dollars)*</b> |      |                     |
|---------------|---------------|---|----|---------------|------------------------------|------|---------------------|
| SSA-2854      | 20,000        | 1 | 15 | 5,000         | \$25.72*                     | 24** | \$334,360***        |
| SSA-2855      | 20,000        | 1 | 15 | 5,000         | \$25.72*                     | 24** | \$334,360***        |
| <b>Totals</b> | <b>40,000</b> |   |    | <b>10,000</b> |                              |      | <b>\$668,720***</b> |

\* We based this figure on average U.S. citizen's hourly salary, as reported by Bureau of Labor Statistics data ([https://www.bls.gov/oes/current/oes\\_nat.htm](https://www.bls.gov/oes/current/oes_nat.htm)).

\*\* We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

\*\*\* This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

#### **5. Medicare Subsidy Quality Review Forms -- 20 CFR Part 418 --**

**0960-0707.** The Medicare Modernization Act of 2003 mandated the creation of the Medicare Part D prescription drug coverage program and provides certain subsidies for eligible Medicare beneficiaries to help pay for the cost of prescription drugs. As part of its stewardship duties of the Medicare Part D subsidy program, SSA must conduct periodic quality review checks of the information Medicare beneficiaries report on their subsidy applications (Form SSA-1020). SSA uses the Medicare Quality Review program to conduct these checks. The respondents are applicants for the Medicare Part D subsidy whom SSA chose to undergo a quality review.

Type of Request: Revision of an OMB-approved information collection.

| <b>Modality of Completion</b>  | <b>Number of Respondents</b> | <b>Frequency of Response</b> | <b>Average Burden per Response (minutes)</b> | <b>Estimated Total Annual Burden (hours)</b> | <b>Average Theoretical Hourly Cost Amount (dollars)*</b> | <b>Total Annual Opportunity Cost (dollars)**</b> |
|--|------------------------------|------------------------------|--|--|--|--|
| SSA-9301<br>(Medicare Subsidy Quality Review Case Analysis Form)                     | 3,500                        | 1                            | 30   | 1,750  | \$40.64*   | \$71,120**                                       |
| SSA-9302<br>(Notice of Quality Review Acknowledgment Form for those with Phones)     | 3,500                        | 1                            | 15   | 875  | \$25.72*   | \$22,505**                                       |
| SSA-9303<br>(Notice of Quality Review Acknowledgment Form for those without Phones)  | 350                          | 1                            | 15   | 88   | \$25.72*   | \$2,263**  |
| SSA-9308<br>(Request for Information)  | 7,000                        | 1                            | 15   | 1,750  | \$25.72*   | \$45,010**                                       |
| SSA-9310<br>(Request for Documents)  | 3,500                        | 1                            | 5  | 292  | \$25.72*   | \$7,510**  |
| SSA-9311<br>(Notice of Appointment-Denial -Reviewer Will Call)                       | 450                          | 1                            | 15   | 113  | \$25.72*   | \$2,906**  |
| SSA-9312<br>(Notice of Appointment-Denial-Please Call Reviewer)                      | 50                           | 1                            | 15   | 13   | \$25.72*   | \$334**  |
| SSA-9313<br>(Notice of Quality Review acknowledgment Form for those with Phones)     | 2,500                        | 1                            | 15   | 625  | \$25.72*   | \$16,075**                                       |
| SSA-9314<br>(Notice of Quality Review acknowledgement Form for those without Phones) | 500                          | 1                            | 15   | 125  | \$25.72*   | \$3,215**  |

|              |               |  |              |                  |
|--------------|---------------|--|--------------|------------------|
| <b>Total</b> | <b>21,350</b> |  | <b>5,631</b> | <b>170,938**</b> |
|--------------|---------------|--|--------------|------------------|

\* We based this figures on average U.S. citizen's hourly salary, as reported by Bureau of Labor Statistics data

([https://www.bls.gov/oes/current/oes\\_nat.htm](https://www.bls.gov/oes/current/oes_nat.htm)).

\*\* This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

#### **6. Redetermination of Eligibility for Help with Medicare Prescription**

**Drug Plan Costs -- 20 CFR 418.3125 -- 0960-0723.** Under the Medicare

Modernization Act of 2003, SSA conducts low-income subsidy eligibility redeterminations for Medicare beneficiaries who currently receive

Medicare Part D subsidy and who meet certain criteria. Respondents complete Form SSA-1026-OCR-SM-REDE under the following

circumstances: (1) when individuals became entitled to the Medicare Part D subsidy during the past 12 months; (2) if they were eligible for the Part D subsidy for more than 12 months; or (3) if they reported a change in

income, resources, or household size. Part D beneficiaries complete Form SSA-1026-OCR-SM-SCE when they need to report a potentially subsidy-

changing event, including the following: (1) marriage; (2) spousal separation; (3) divorce; (4) annulment of a marriage; (5) spousal death; or (6) moving back in with one's spouse following a separation. The

respondents are current recipients of Medicare Part D low-income subsidy who will undergo an eligibility redetermination for one of the reasons mentioned above.

Type of Request: Revision of an OMB-approved information collection.

| Modality of Completion      | Number of Respondents | Frequency of Response | Average Burden Per Response (minutes) | Estimated Total Annual Burden (hours) | Average Theoretical Hourly Cost Amount (dollars)* | Average Wait Time in Field Office (minutes)** | Total Annual Opportunity Cost (dollars)*** |
|-----------------------------|-----------------------|-----------------------|---------------------------------------|---------------------------------------|---|---|--|
| SSA-1026-OCR-SM-REDE        | 120,220               | 1                     | 18                                    | 36,066                                | \$25.72*  |   | \$927,618***                               |
| SSA-1026-OCR-SM-SCE         | 3,462                 | 1                     | 18                                    | 1,039                                 | \$25.72*  |   | \$26,723***                                |
| REDE Field Office Interview | 50,879                | 1                     | 18                                    | 15,264                                | \$25.72*  | 24**  | \$916,033***                               |
| SCE Field Office Interview  | 4,441                 | 1                     | 18                                    | 1,332                                 | \$25.72*  | 24**  | \$79,948***                                |
| <b>Totals</b>               | <b>179,002</b>        |                       |                                       | <b>53,701</b>                         |   |   | <b>\$1,950,322***</b>                      |

\* We based this figure on average U.S. citizen's hourly salary, as reported by Bureau of Labor Statistics data ([https://www.bls.gov/oes/current/oes\\_nat.htm](https://www.bls.gov/oes/current/oes_nat.htm)).

\*\* We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

\*\*\* This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. **There is no actual charge to respondents to complete the application.**

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