



Billing Code: 8026-03

SMALL BUSINESS ADMINISTRATION

Data Collection Available for Public Comments

ACTION: 60-day notice and request for comments.

SUMMARY: The Small Business Administration (SBA) intends to request approval, from the Office of Management and Budget (OMB) for the collection of information described below. The Paperwork Reduction Act (PRA) of 1995 requires federal agencies to publish a notice in the Federal Register concerning each proposed collection of information before submission to OMB, and to allow 60 days for public comment in response to the notice. This notice complies with that requirement.

DATES: Submit comments on or before [INSERT DATE 60 DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER]

ADDRESSES: Send all comments to Paula Tavares, Director, Marketing and Customer Service Office of Communications & Public Liaison paula.tavares@sba.gov , Small Business Administration, 409 3rd Street, 7th Floor, Washington, DC 20416.

FOR FURTHER INFORMATION CONTACT: Paula Tavares, Director, Marketing and Customer Service Office of Communications & Public Liaison 202-590-0479 paula.tavares@sba.gov , or Curtis B. Rich, Management Analyst, 202-205-7030, curtis.rich@sba.gov

SUPPLEMENTARY INFORMATION

The information collected from the public, including our program participants and stakeholders, will help ensure users have an effective, and satisfying experience with the programs and activities offered or sponsored by the Small Business Administration. The information will provide insights into the public's perceptions, experience and expectations, and help focus

attention on areas where communication, training or changes in operations might improve delivery of products or services.

Solicitation of Public Comments:

SBA is requesting comments on (a) Whether the collection of information is necessary for the agency to properly perform its functions; (b) whether the burden estimates are accurate; (c) whether there are ways to minimize the burden, including through the use of automated techniques or other forms of information technology; and (d) whether there are ways to enhance the quality, utility, and clarity of the information.

Summary of Information Collection:

(1) Title: Generic Clearance for the Collection of Qualitative and Quantitative Feedback on Agency Service Delivery”

Description of Respondents: Program participants and stakeholders,

Form Number: N/A

Total Estimated Annual Responses: 500,000

Total Estimated Annual Hour Burden: 70,000

Curtis Rich,

Management Analyst.