



BILLING CODE: 4510-FK-P

DEPARTMENT OF LABOR

Agency Information Collection Activities; Submission for OMB Review; Comment Request; Office of Disability Employment Policy Technical Assistance Centers Customer Satisfaction Study

Office of the Secretary

**ACTION:** Notice of availability; request for comments.

**SUMMARY:** The Department of Labor (DOL) is submitting the Office of Disability Employment Policy sponsored information collection request (ICR) proposal titled, “Office of Disability Employment Policy Technical Assistance Centers Customer Satisfaction Study,” to the Office of Management and Budget (OMB) for review and approval for use in accordance with the Paperwork Reduction Act (PRA) of 1995. Public comments on the ICR are invited.

**DATES:** The OMB will consider all written comments that agency receives on or before [INSERT DATE 30 DAYS AFTER THE DATE OF PUBLICATION IN THE FEDERAL REGISTER].

**ADDRESSES:** A copy of this ICR with applicable supporting documentation; including a description of the likely respondents, proposed frequency of response, and estimated total burden may be obtained free of charge from the RegInfo.gov Web site at [http://www.reginfo.gov/public/do/PRAViewICR?ref\\_nbr=201705-1230-001](http://www.reginfo.gov/public/do/PRAViewICR?ref_nbr=201705-1230-001) (this link will only become active on the day following publication of this notice) or by contacting Michel Smyth by telephone at 202-693-4129 (this is not a toll-free number) or by email at [DOL\\_PRA\\_PUBLIC@dol.gov](mailto:DOL_PRA_PUBLIC@dol.gov).

Submit comments about this request by mail to the Office of Information and Regulatory Affairs, Attn: OMB Desk Officer for DOL-ODEP, Office of Management and Budget, Room 10235, 725 17th Street, N.W., Washington, DC 20503; by Fax: 202-395-5806 (this is not a toll-free number); or by email: [OIRA\\_submission@omb.eop.gov](mailto:OIRA_submission@omb.eop.gov). Commenters are encouraged, but not required, to send a courtesy copy of any comments by mail or courier to the U.S. Department of Labor-OASAM, Office of the Chief Information Officer, Attn: Departmental Information Compliance Management Program, Room N1301, 200 Constitution Avenue, N.W., Washington, D.C. 20210; or by email: [DOL\\_PRA\\_PUBLIC@dol.gov](mailto:DOL_PRA_PUBLIC@dol.gov).

FOR FURTHER INFORMATION CONTACT: Michel Smyth by telephone at 202-693-4129 (this is not a toll-free number) or by email at [DOL\\_PRA\\_PUBLIC@dol.gov](mailto:DOL_PRA_PUBLIC@dol.gov).

SUPPLEMENTARY INFORMATION: This ICR seeks PRA authority for the Office of Disability Employment Policy Technical Assistance (TA) Centers Customer Satisfaction Study information collection. The DOL will methodically study the level of customer satisfaction with the TA Centers that assist employers, Federal agencies, State governments, not-for-profit n-profits, individuals with disabilities, and others with technical assistance and policy development concerning the integration of people with disabilities into employment. The study will include data collected from short and in-depth surveys as well as qualitative interviews with customers and TA center staff. Consolidated Appropriations Act of 2016 section 107 authorizes this information collection. *See* P.L. 114–113.

This proposed information collection is subject to the PRA. A Federal agency generally cannot conduct or sponsor a collection of information, and the public is generally not

required to respond to an information collection, unless it is approved by the OMB under the PRA and displays a currently valid OMB Control Number. In addition, notwithstanding any other provisions of law, no person shall generally be subject to penalty for failing to comply with a collection of information if the collection of information does not display a valid Control Number. *See* 5 CFR 1320.5(a) and 1320.6. For additional information, see the related notice published in the *Federal Register* on June 13, 2017 (82 FR 27080).

Interested parties are encouraged to send comments to the OMB, Office of Information and Regulatory Affairs at the address shown in the ADDRESSES section within thirty (30) days of publication of this notice in the *Federal Register*. In order to help ensure appropriate consideration, comments should mention OMB ICR Reference Number 201705-1230-001. The OMB is particularly interested in comments that:

- Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
- Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
- Enhance the quality, utility, and clarity of the information to be collected; and
- Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

*Agency:* DOL-ODEP.

*Title of Collection:* Office of Disability Employment Policy Technical Assistance Centers Customer Satisfaction Study.

*OMB ICR Reference Number:* 201705-1230-001.

*Affected Public:* Individuals or Households; State, Local, and Tribal Governments; Federal Government; and Private Sector—businesses or other for-profits and not-for-profit institutions.

*Total Estimated Number of Respondents:* 14,619.

*Total Estimated Number of Responses:* 14,619.

*Total Estimated Annual Time Burden:* 1,793 hours.

*Total Estimated Annual Other Costs Burden:* \$0.

*AUTHORITY:* 44 U.S.C. 3507(a)(1)(D).

*Dated:* April 25, 2018.

Michel Smyth,

Departmental Clearance Officer.

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