



Billing Code 6325-43-P

U.S. OFFICE OF PERSONNEL MANAGEMENT

Comment Request for Review of a Revised Information Collection: Organizational Assessment Surveys

AGENCY: U.S. Office of Personnel Management.

ACTION: 60-Day Notice and Request for Comments.

SUMMARY: The Office of Personnel Management (OPM) intends to submit to the Office of Management and Budget (OMB) a request for review of a currently approved collection, Organizational Assessment Surveys. OPM is requesting approval of Organizational Assessment Surveys, Federal Employee Viewpoint Surveys, Exit Surveys, New Leaders Onboarding Assessments, New Employee Surveys, Training Needs Assessment Surveys, and custom Program Evaluation surveys as a part of this collection. Approval of the Organizational Assessment Surveys is necessary to collect information on Federal agency and program performance, climate, engagement, and leadership effectiveness.

DATES: Comments are encouraged and will be accepted until [INSERT DATE 60 DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER].

ADDRESSES: Interested persons are invited to submit written comments on the proposed information collection to Human Resources Strategy and Evaluation Solutions, Office of Personnel Management, 1900 E. Street, NW, Washington, DC 20415, Attention: Coty Hoover, or via e-mail to Organizational_Assessment@opm.gov.

FOR FURTHER INFORMATION, CONTACT: A copy of this ICR, with applicable supporting documentation, may be obtained by contacting Human Resources Strategy

and Evaluation Solutions, Office of Personnel Management, 1900 E. Street, NW,
Washington, DC 20415, Attention: Coty Hoover, or via e-mail to
Organizational_Assessment@opm.gov.

SUPPLEMENTARY INFORMATION: As required by the Paperwork Reduction Act of 1995, (Pub. L. 104-13, 44 U.S.C. chapter 35) as amended by the Clinger-Cohen Act (Pub. L. 104-106), OPM is soliciting comments for this collection. The previous collection (OMB No. 3206-0252, published in the Federal Register on December 26, 2013 at 78 FR 248) has an emergency clearance (published in the Federal Register on May 5, 2017 at 82 FR 21273) that expires January 31, 2018. Comments are particularly invited on:

1. Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
2. Whether our estimate of the public burden of this collection is accurate, and based on valid assumptions and methodology; and
3. Ways in which we can minimize the burden of the collection of information on those who are to respond, through the use of the appropriate technological collection techniques or other forms of information technology.

OPM's Human Resources Strategy and Evaluation Solutions performs assessment and related consultation activities for Federal agencies on a reimbursable basis. The assessments are authorized by various statutes and regulations: Section 4702 of Title 5, U.S.C; E.O. 12862; E.O. 13715; Section 1128 of the National Defense Authorization Act

for Fiscal Year 2004, Public Law 108-136; 5 U.S.C. 1101 note, 1103(a)(5), 1104, 1302, 3301, 3302, 4702, 7701 note; E.O. 13197, 66 FR 7853, 3 CFR 748 (2002); E.O. 10577, 12 FR 1259, 3 CFR, 1954-1958 Comp., p. 218; and Section 4703 of Title 5, United States Code.

This collection request includes surveys we currently use and plan to use during the next three years to measure agency performance, climate, engagement, and leadership effectiveness. OMB No. 3206-0252 covers a broad range of surveys all focused on improving organizational performance. Non-Federal respondents will almost never receive more than one of these surveys. All of these surveys consist of Likert-type, mark-one, and mark-all-that-apply items, and may include a small number of open-ended comment items. Administration of Organizational Assessment Surveys (OAS) typically consists of a customized set of 50-150 standard items pulled from an item bank of nearly 500 items. The surveys almost always include a small set of 5-10 custom items developed to meet the agency's specific needs. The OAS is a general survey that subsumes the Federal Employee Viewpoint Survey (FEVS). OPM's Human Resources Strategy and Evaluation Solutions administers the FEVS for agencies to gather feedback from employee groups not covered by the official FEVS administration. Exit Surveys consist of approximately 60 items that assess reasons why employees decided to leave their organization. Customization is possible. The New Leaders Onboarding Assessment (NLOA) is a combined assessment consisting of approximately 130 items, including items measuring organizational climate, employee engagement, and leadership. New Employee Surveys consist of approximately 100 items that assess satisfaction with the

hiring, orientation, and socialization of new employees. Training Needs Assessment Surveys consist of approximately 100 items that assess an agency's climate for training and employees' training preferences. Program Evaluation surveys evaluate the effectiveness of government initiatives, programs, and offices. Program Evaluation surveys are always customized to assess specific program elements. Program Evaluation surveys may contain from 20 to 200 items, with an average of approximately 100 items. The surveys included under OMB No. 3206-0252 are almost always administered electronically.

ANALYSIS:

Agency: Human Resources Strategy and Evaluation Solutions, Office of Personnel Management

Title: Organizational Assessment Surveys

OMB: 3206-0252

Frequency: On occasion

Affected Public: Government contractors and individuals

Number of Respondents: approximately 69,030

Estimated Time Per Respondent: 10.62 minutes

Total Burden Hours: 12,218 hours

U.S. Office of Personnel Management

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Acting Director

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